



The following Bank of Ireland contact details may be useful:

Business Customers

- Our Branch Business Specialists/Managers across Galway County are listed below.
- Customers can contact their Business Relationship Manager or Business Advisor Service Desk on 0818 200 348
- The Coronavirus Helpline for Business Customers Tel: 0818 200 348
- Three month Payment Breaks for Small Business & Agri Business can be applied for online also through the Bank of Ireland Website
- Bank of Ireland Finance Tel: 1850 29 19 29 or email: bifdirect@boi.com
- Bank of Ireland Finance Area Manager Galway County – Podge Collins 087 977 5025
padraic.collins@boi.com

Personal Customers

- Our Branch Mortgage Specialists across Galway County are listed below.
- Customer Mortgage Moratorium Requests Tel: 01 6113333
- Or
- Bank of Ireland website link for Mortgage Moratorium:
<https://personalbanking.bankofireland.com/borrow/mortgages/mortgage-repayment-covid-19/>
- Text the word **Mortgage** to **50365** and the link to apply for a mortgage payment break will be returned in a text

Existing personal loan customers can apply for a 3 month non-distressed payment break over the phone to the Customer Loan Solutions (CLS) team on (1850) 222 200 or (01) 488 2019.

Covid 19 supports and information are also available on our website www.bankofireland.com

Thank you for your continued support.

Bank of Ireland Galway County – Contact Details

Bank of Ireland Galway County – Business Advisors & Bank Managers

- Ballinasloe & Portumna Manager – Gemma Costello 087 182 4121 gemma.costello@boi.com
- Ballinasloe & Portumna Business Specialist – Eilish Plower 087 281 5101 eilish.plower@boi.com
- Tuam & Dunmore Manager – Catherine Burke 086 770 1114 catherine.burke@boi.com
- Loughrea Manager – Donal Kennedy 086 827 7091 donal.kennedy@boi.com
- Gort Manager – Bernie Kilbane 087 361 6781 bernie.kilbane@boi.com
- Headford Manager – Bernie Kilbane 087 361 6781 bernie.kilbane@boi.com
- Mountbellew & Ballygar Manager – Miriam Walsh 087 352 4569 miriam.walsh@boi.com
- Clifden & Oughterard Manager – Paddy Glynn 086 380 3232 paddy.glynn@boi.com
- Aideen Bergin Business Manager – 086 383 1941 aideen.bergin@boi.com

Bank of Ireland Galway County – Business Banking Relationship Management Team

- Mary Regan 087 196 0664 mary.regan@boi.com
- Frank Mulry 086 380 6147 frank.mulry@boi.com

Bank of Ireland Galway County - Mortgage Specialists:

- Ballinasloe & Portumna – Lorna Blake Mortgage Manager 087 601 9811 lorna.blake@boi.com
- Loughrea & Gort – Karen Dillon 087 115 4761 karen.dillon@boi.com
- Tuam – Kathleen Guilfoyle 087 345 0145 kathleen.guilfoyle@boi.com
- Headford, Dunmore & Tuam– Lorraine Conroy 087 616 8336 Lorraine.conroy@boi.com
- Mountbellew & Ballygar – Kathleen Guilfoyle 087 345 0145 kathleen.guilfoyle@boi.com
- Clifden & Oughterard – Gary Burke 087 683 2728 gary_a.burke@boi.com